



# MOI Qatar Mobile Delivery

**Ministry of Interior of Qatar (MOI) extends existing business processes and develops new applications accessible through mobile devices.**

## Challenge

MOI was searching for a secure and comprehensive solution that helps security forces and policemen deal with accident and traffic violation reporting on the spot.

## Solution

First deployed service is traffic violations and accidents reporting via a handheld device. Traffic Police Officers now register violations and accidents while on the field, saving time and effort compared with paper-based workflow. Real time checking of involved plate numbers and driving licenses also alerts officers of pending issues, ranging from unpaid violations to requests to arrest the driver. Citizens also directly benefit, as they are able to immediately retrieve and print their insurance and car repair reports from the internet, instead of collecting them at traffic offices after a few days. The service also provides information such as validity of the driving license and the types of vehicles banned due to security reasons.

## Main Functionalities:

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Enquiries on vehicles and drivers

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Violation reporting and fine issuing

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Accident reporting

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Driver license block and withdrawal

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Fine payment via credit/debit card

## Key Features:

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Touch screen with drawing features

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Pictures and video shooting

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Embedded printer

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GPS positioning

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Barcode reading



**“The police and security forces in Qatar are able to use mobile devices for issuing traffic fines by taking a still picture of the vehicle which was found jumping the red traffic signal, or was seen parked in a slot reserved for special needs people or on the prohibited margin of the roads. The system saves time and effort of both the police and the motorists involved in the traffic offence”**

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